

Etisalcom 365 Order Form

No. :

Date : ____ / ____ / 20__

New
 Add Credit/Add-on
 Renew

CUSTOMER DETAILS

Subscriber Name	CPR Number	Account No. if Existing
<input type="text"/>	<input type="text"/>	<input type="text"/>
Mobile No.	Telephone No.	
<input type="text"/>	<input type="text"/>	
Full Address	E-Mail	
<input type="text"/>	<input type="text"/>	
<input type="text"/>	P.O.Box	
<input type="text"/>	<input type="text"/>	

Etisalcom 365 Package

Package	Annual Free
<input type="checkbox"/> Etisalcom 365 Package BD 99	Promotional BD 89/-
<ul style="list-style-type: none"> • Etisalcom Number, personal telephone number • Free 2,400 Minutes to all local operators • Free on-net calls • Email address (@etisalcom365.com) with 50 GB inbox size • Microsoft 365 Subscription • MS Teams subscription • One-Drive Cloud 1 TB Storage 	

Selected Number + 9 7 3 1 3 3

Selected E-Mail @etisalcom365.com

Add-On

Item	Once-Off
<input type="checkbox"/> Add-On Credit	
+ 9 7 3 1 3 3 <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	BD
<input type="checkbox"/> Add-On Fancy Number	
+ 9 7 3 1 3 3 <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	BD
<input type="checkbox"/> Add-On MS Teams IP Phone	
Brand..... Model.....	BD
<input type="checkbox"/> Add-On MS Teams Video Conf. System	
Brand..... Model.....	BD
<input type="checkbox"/> Any Extra Requirements	
<input type="text"/>	BD

TERMS & CONDITIONS

Please refer to Page no. 2

We hereby acknowledge and accept that the terms and conditions of this Order embodies the entire (agreement/Pages) between Etisalcom and I/us relating to the Service and supercedes all prior agreements and arrangements between the Parties related to the same service. There are no promises, terms, conditions or obligations, oral or written, expressed or implied other than those contained therein.

Name:

Signature:

For Etisalcom Use **Notes:** - All above charges subjected to 5% VAT

Etisalcom Sales:
 Signature:.....
 Approved By:

Etisalcom Etisl365: Terms & Conditions

By subscribing to Etisl 365 (the "Services") The subscriber acknowledge that terms and conditions been accepted. Etisalcom may revise the terms from time to time by posting a new version on the Etisalcom web site. Your continued use of the Service after such postings will constitute acceptance of the variation. As such Etisalcom users should consult the document regularly to ensure that they conform to the most recent version. Questions regarding these Terms and Conditions should be directed to info@etisalcom.com.

GENERAL

Subscriber are required to have in place an appropriate Access Line (and Customer Equipment of the Required Specification) to facilitate and establish a physical connection to allow the subscriber to access the Services. The subscriber understand that if these facilities not available in place, Etisalcom cannot provide the Services to you.

-The following items will be assigned to the Subscriber once your application for the Services has been accepted by Etisalcom:

- (1) The Subscriber Identification; and
- (2) The Password.

GENERAL TERMS & CONDITIONS

-Etisalcom shall not be responsible for the Service provided by Microsoft, or any other third party application involved, also any technical faults that lead to full or part discontinuation of the Telephone Service. However, the Subscriber must notify Etisalcom of such faults immediately to arrange for the repair, the cost of which shall be fully borne by the customer.

CHARGES; PAYMENTS; DISCONNECTION

This service is prepaid and you will have to pay Etisalcom in advance to get the service activated. Also the Subscriber to pay any initial fee to purchase any Add-ons. Prepaid Expiry Policy. The Prepaid Account will expire one year from the date of registration or the date of renewal of the account. If the account and licenses related is not renewed all will expire associated with the credit balance and then the Service will not longer be available.

DISPUTES: You must notify us in writing within seven (7) days after receiving your statement from your bank or credit card issuer if you dispute any Etisalcom charges on that statement or you will be deemed to have waived any right to contest such charges. All notices of disputed charges should be sent to Billing Department following the below details:

Etisalcom

P. O. Box 11100

Or accounts@etisalcom.com

No Refunds for Prepaid Service Plan Customers: We will not refund any Service Fees or any other amounts paid in connection with any prepaid Service plans including the remaining credit associated with the account after disconnection/ termination for any reason whatsoever.

-Termination notice: Etisalcom will terminate the service if you do not pay your renewal package one week prior to the last date of the service, the service will be terminated and the number will be blocked and might be reused for other customers at once.

THE RESPONSIBILITY

The Subscriber will be solely responsible for all access to, and use of, the Services been provided, whether or not the Subscriber use the Services which require a User Identification and/or a Password. If the Subscriber allow a third party to access the Services, The Subscriber will remain liable for all activities conducted by such third party, including but not limited to use of the service, whatsoever must only contact Etisalcom in respect of your Etisalcom Service. if, for whatever reason, The Subscriber contact any other provider regarding the Service The Subscriber should be aware that the charges of the service fee by such other provider either directly or via Etisalcom.

Etisalcom reserves the right to pass on to the Subscriber at cost, any charges which incurred as a result of the Subscriber contact with any other providers.

The Subscriber are liable for all charges associated with the Service, even in the event your password has been lost or stolen, or if it appears the Service has been used without your authority (including by hacking), or if it appears The Subscriber Service has been accessed fraudulently.

The Subscriber are legally responsible for and must pay the cost of all telecommunications and Internet access charges incurred when accessing or using the Service, including any dial-up connection charges or charges by any content provider. It is the Subscriber responsibility to check with the telephone service provider that the dial-up number you are using to access the Service is a local number; regardless of any information the Subscriber may receive from our representatives.

The Subscriber are responsible for all Internet connections made for using Etisl 365.

Etisalcom has no obligation to monitor The Subscriber use of the Services, nor to retain the content of any user session. However, Etisalcom reserves the right to monitor, review, retain and/or disclose any and all communications or information as necessary to identify breaches of these Terms & Conditions or in order to comply with any applicable law, regulation, legal process or government request.

If you experience any difficulties with your Service it is your responsibility to advise our support center on (+973 13301330 or email support@etisalcom.com).

TERMINATION

Etisalcom may terminate the Services provided to the Subscriber in any of the following events:

- (1) the Subscriber application for service is found to be inaccurate or false complete information as required at the time of application for the Services.
- (2) If the Subscriber violate the Terms & Conditions for telephony usage as stipulated in Kingdom of Bahrain's laws and regulations .